



# 95% satisfaction rating from our members.

**Story:** Teachers *Plus* recently completed their first member satisfaction survey and the response rate was a terrific 30%. Of those who responded they gave TPCU an amazing 95% satisfaction rate which was accompanied by hundreds of comments including:

- "Staff is always friendly and knowledgeable."
- "Excellent information provided by financial adviser."
- "Provides all the services I need."
- "Always there for me."
- "Any time I needed help the staff were there for me."
- "Excellent customer relationships."
- "We were always able to receive quick and thoughtful care to our concerns. Amazing."

If your not experiencing this with your current financial institution, drop in and see us, we'll be happy to talk to you.

